

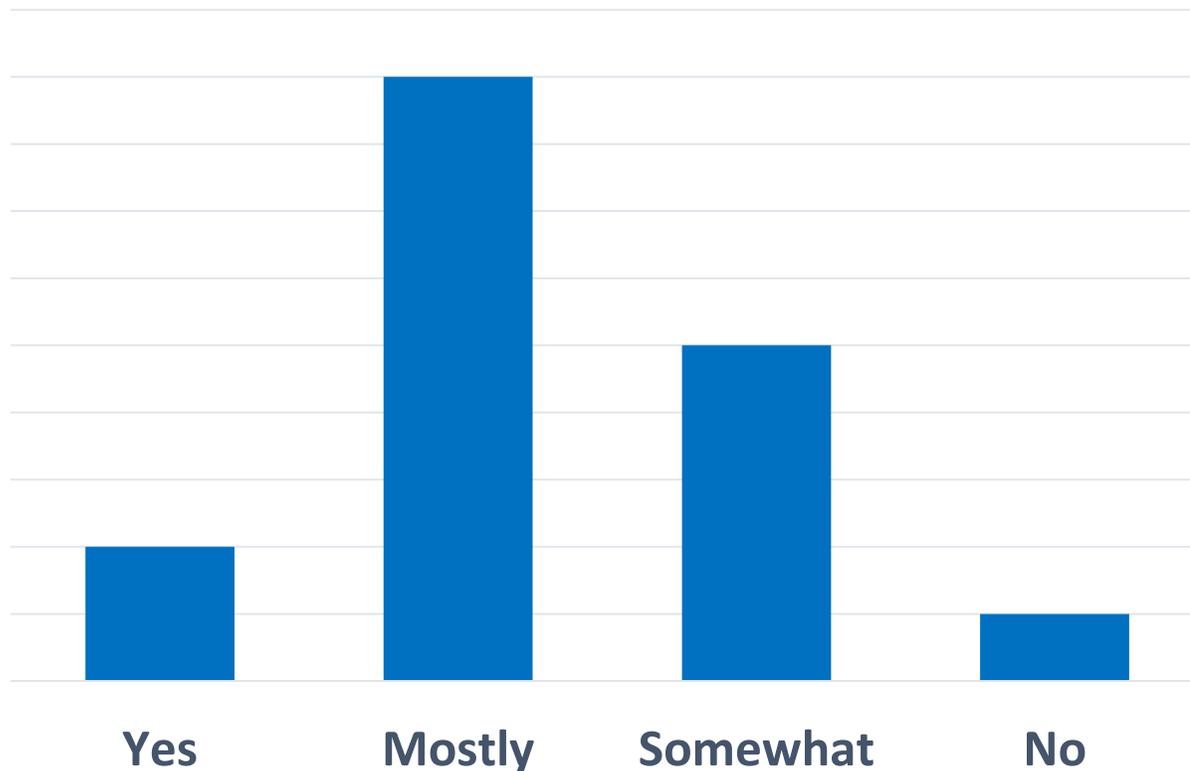
Management Board Survey

2019 Management Board SRS Survey: Summary Responses

19 Respondents - Three Repeated Comments:

- The overall SRS theory and logic is sound, but the process needs to be simplified.
- There is a lack of clarity / common understanding in the relative roles of the Workgroups vs GITs vs Management Board vs PSC.
- There is frustration by several Management Board members that they do not have the authority or ability to fix many of the challenges brought to them through the SRS process.

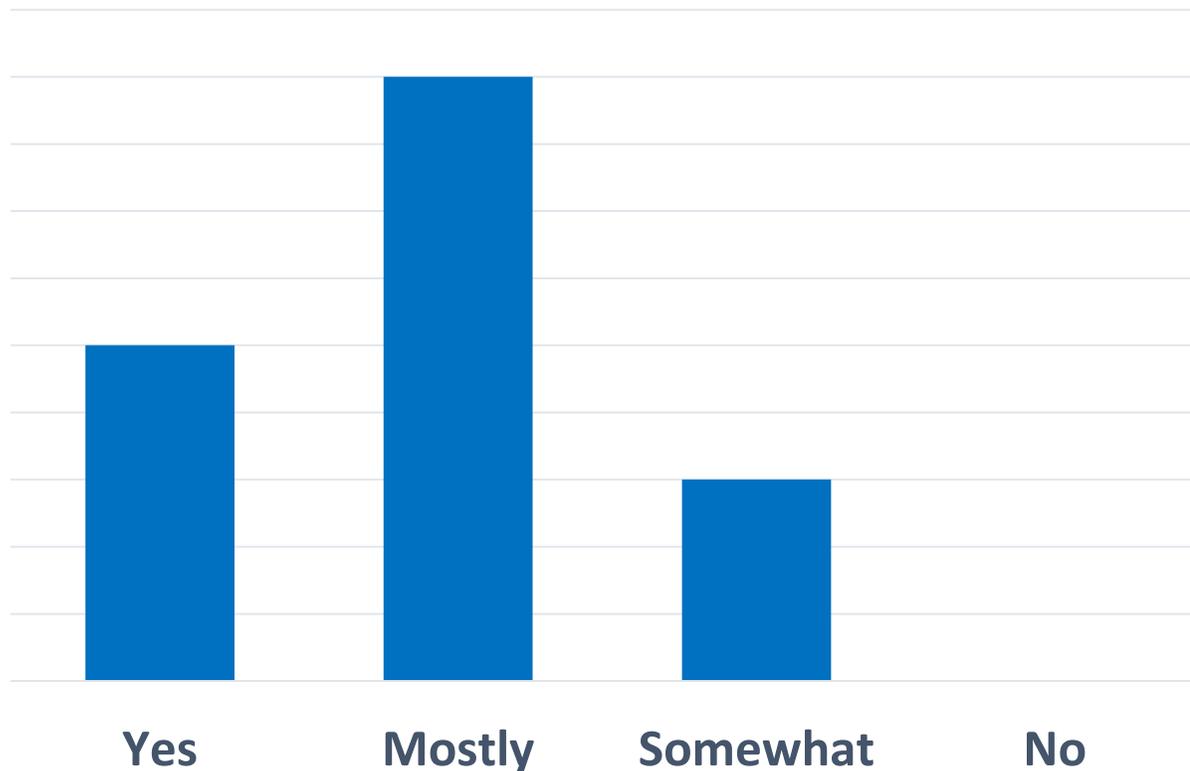
Question 2: Did you find the **advance materials and presentations adequate to inform decisions** about program effectiveness in achieving Watershed Agreement Outcomes?



Common Responses (11)

- Logic Tables and (to a lesser extent) Narratives are valuable exercises for preparers, but are **too much information** for Management Board.
- There should be **greater focus** on what **lessons were learned** and, based on that, **what adjustments we should make**.

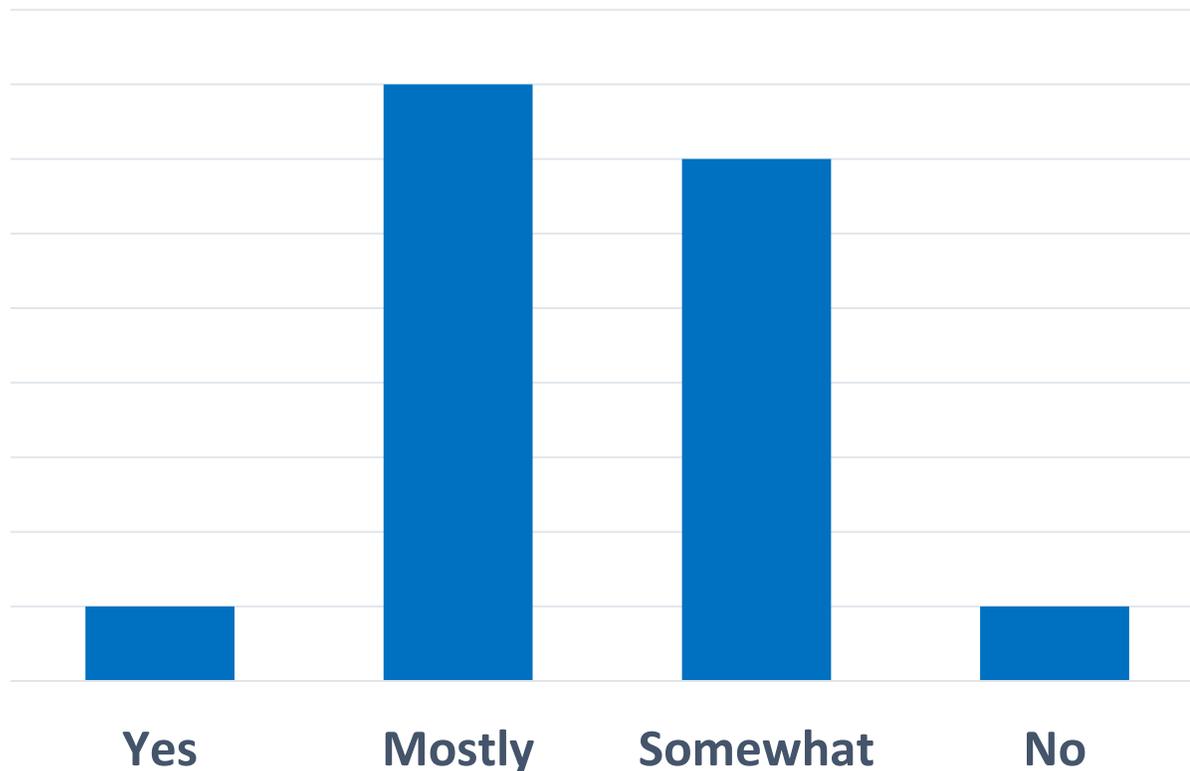
Question 3: Were the advance materials and presentations sufficient to provide an understanding of whether Management Strategies and 2-Year Workplans were being fully implemented, and were outputs sufficiently documented?



Common Responses (11)

- If anything, **too much information was provided** (at least for Management Board).
- There was sufficient information to evaluate progress on 2-Year Workplans, but not always on progress to ultimate Outcome. **More quantitative metrics would be helpful.**

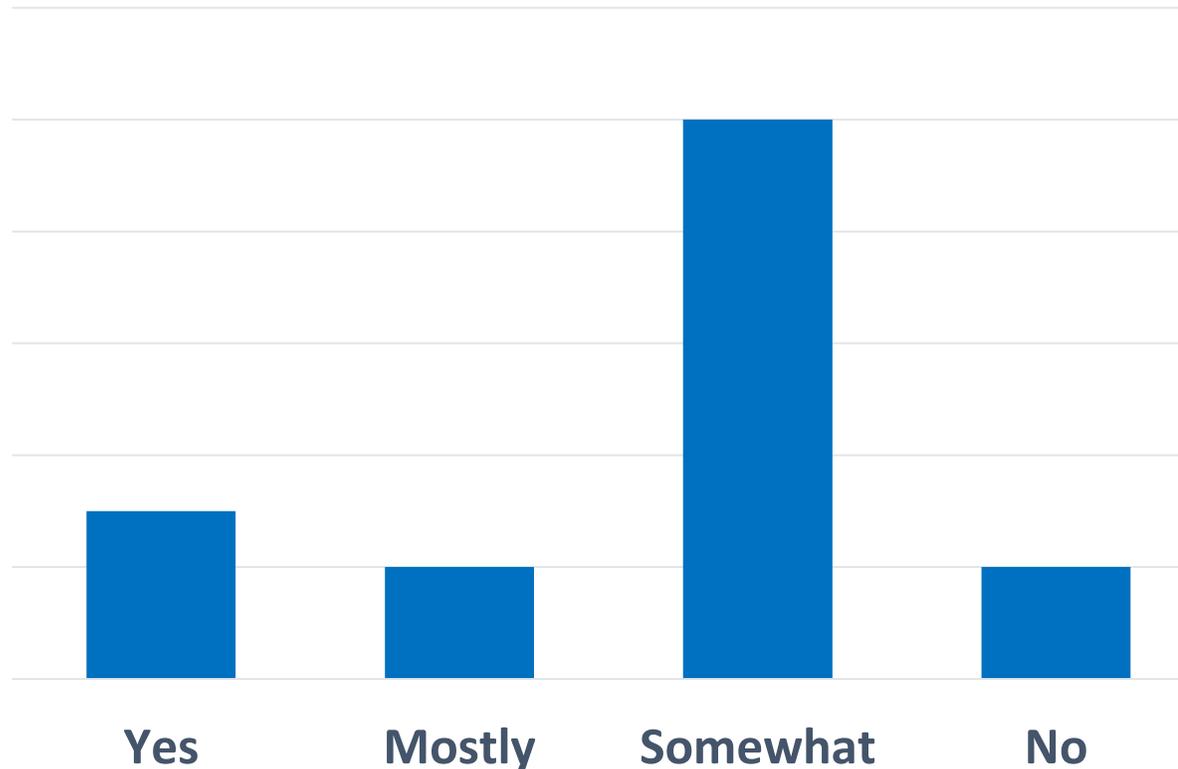
Question 4: Did the advance materials and presentations provide clear rationale(s) for current activities? **Did the information provided support decisions to continue or modifying actions** over the next two years? Was there sufficient information about expected outcomes?



Common Responses (9)

- Generally **sufficient** information to justify **continuation of actions** that are working. Generally **insufficient** information to **justify changes in actions that are not working**.
- Not all actions are equal, but they are treated as such. It **may be valuable to identify the most critical actions** and focus on them. **PRIORITIZE**

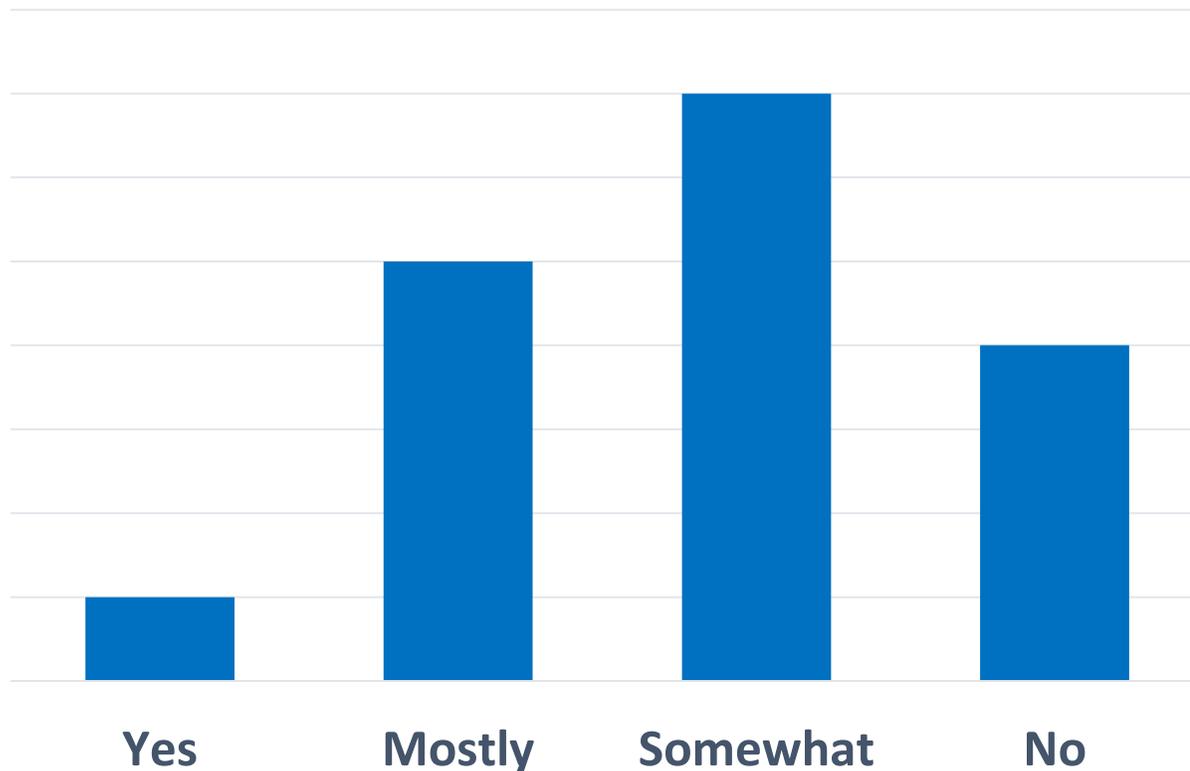
Question 5: Do you feel that the advance materials, presentations, and discussions at the Management Board Quarterly Progress Review meetings provided you with sufficient information about all program activities to make informed decisions about priorities for allocation of resources across each of the Watershed Agreement Outcomes?



Common Responses (10)

- All Outcomes are considered equal, so it is **difficult to prioritize.**
- It would be helpful to find a way to step back and look at the “big picture” of all **Outcomes together.** Perhaps at the Biennial Meeting.

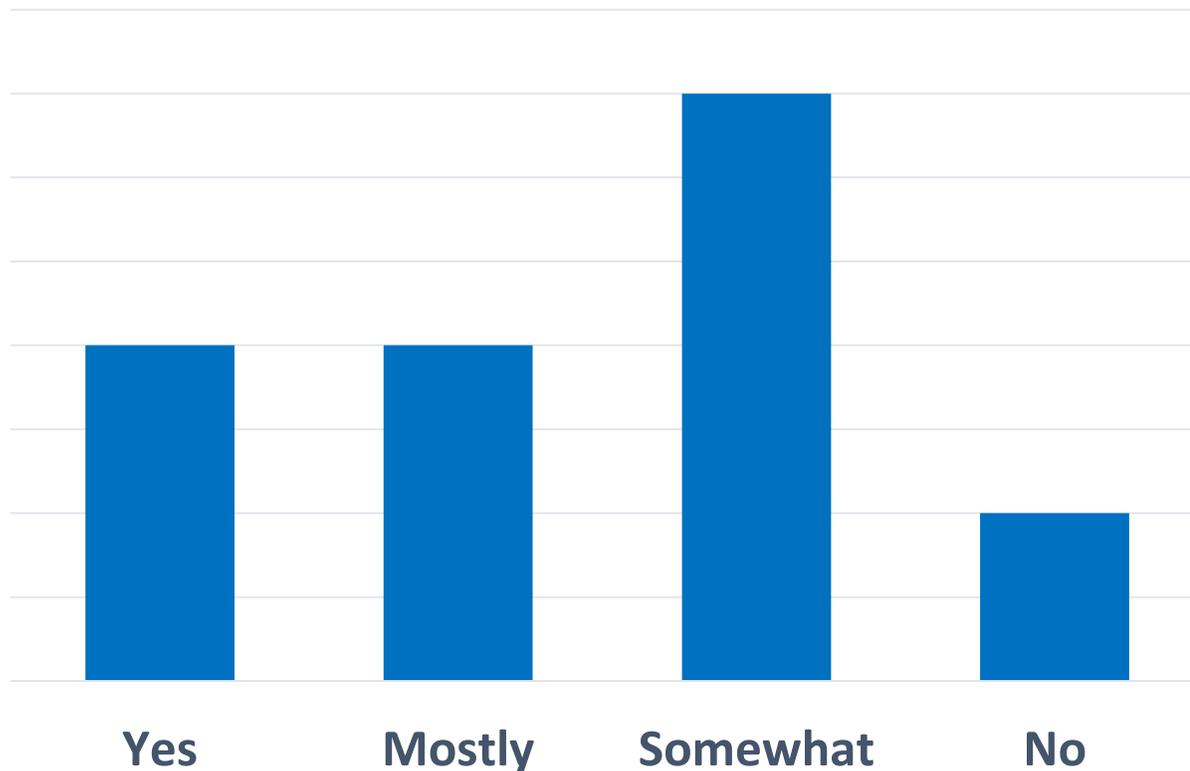
Question 6: Does the SRS process provide you with adequate information about recent scientific, fiscal, and policy developments to assess the appropriateness of current and proposed activities?



Common Responses (9)

- **This was the lowest scored question. Generally respondents felt that this is not adequately addressed.** Several suggested that this should be made a specific question posed to the teams and presented to the Management Board.

Question 7: Does the SRS process provide adequate documentation of the learning that has occurred, and the way that it is used, to adapt strategies going forward? Is the documentation sufficiently accessible for external parties so that the program's activities are transparent and the rationale for activities is clear?



Common Responses (9)

- There is **plenty (too much) documentation provided** to the Management Board, but it is **not in a format or language useful to parties external** to the program.

**GIT/Workgroup Chair,
Coordinator, Staffer
Survey**

Summary Responses

Responses

Staffers: 8

Coordinators: 5

GIT/Workgroup Chairs: 14

Question 1: What part(s) of the SRS process did you find most beneficial?

Common Responses

Staffers: Helpful to look back at progress; develop new plans and actions / Get help from MB / 2yr workplans are valuable / help GIT prioritize

Coordinators: Methodical process / flexibility to adapt workplans / Learn from other outcome groups

GIT/Workgroup Chairs: reviewing, refocusing the workplan and mgmt strategy / focusing on key challenges / prioritizing / discuss and think about adaptation / preparation and self-analysis

Question 2: What part(s) of the SRS process did you find **most frustrating**?

Common Responses

Staffers: **time and labor intensive** / inconsistency in process / **redundancy**

Coordinators: **Process confusing** / **Lack of MB engagement**, follow up / **workgroup participation**

GIT/Workgroup Chairs: **too complicated, confusing** / **volume of paperwork** / **short timelines and process** / **“difficult to incorporate our info into templates”** / **difficult to engage workgroup members** / **solutions are outside MB purview** / **MB follow thru** / **logic table too complex**

Question 3: Did the advance materials provide the **right level of detail** for the Management Board **to make decisions on your request(s)**?

Common Responses

Staffers: Not enough presentation time for the MB to fully understand / **too much detail for MB**

Coordinators: **MB turned requests back to workgroup**

GIT/Workgroup Chairs: Mostly: 33% / Somewhat 67%
too much detail for MB / asks outside of MB purview /
“Our strategy has been in place for 20 yrs”

Question 4: What would you suggest to **improve the development of materials**?

Common Responses

Staffers: need to simply process guidance / **need to simply process**

Coordinators: **focus more on MB asks / should be easier going forward now that process is clearer**

GIT/Workgroup Chairs: **SIMPLIFY and streamline format / more time to work on materials / need help understanding the goals of the process / better expectation of MB and GIT ability to take action**

Question 5: Were you satisfied with the Management Board's response to your request(s)?

Common Responses

Staffers: Mostly 33% / Somewhat 33% / – MB handed challenges back to workgroup to solve

Coordinators: Yes 40% / Somewhat 40% / No 20% - better asks lead to better results / MB doesn't always have necessary expertise

GIT/Workgroup Chairs: Yes 33% / Mostly 33% / Somewhat 33% -
Lack of MB response / Limited ability to affect many outcomes / expected more MB engagement

Question 6: What would you suggest to improve the Quarterly Progress Review meetings with the Management Board?

Common Responses

Staffers: greater focus on MB can do to help / more presentation and discussion time

Coordinators: more state staff involvement / more realistic expectations / emphasize joint decision making between MB and GITs in improving strategies and workplans

GIT/Workgroup Chairs: need appropriate expertise from jurisdictions / MB direction on prioritization / MB members should meet with their outcome team members for input

Question 7: **Did you make changes** to your final 2-Year Workplan actions and/or Management Strategy **in response to suggestions from the MB?**

Common Responses

Staffers: **Yes 62%** / No 37% - **relatively small changes**

Coordinators: **Yes 100%** - minor changes

GIT/Workgroup Chairs: Yes 45% / **No 58%** -

No/few suggested changes came from MB / minor or no changes came from workgroup

Question 8: Did you make changes to your final 2-Year Workplan actions and/or Management Strategy as a result of the review process and findings?

Common Responses

Staffers: Yes 100% - updated workplans removed completed work

Coordinators: Yes 100% - minor tweaks / review process allowed for discussions / extensive improvements and updates

GIT/Workgroup Chairs: Yes 92%; no 8%

Made minor changes / helped to prioritize and focus CBP role over individual partner role / changes to better align with other groups or streamline actions /

Question 9: Please identify, by percentage, the effort put into developing your SRS review materials by the following person(s):

Common Responses

Staffers: mostly staffers, coordinator

Coordinators: mostly staffers, coordinator, workgroup chairs

GIT/Workgroup Chairs: mostly staffer and workgroup chair, coordinator, workgroup

Small SRS Group and ChesapeakeDecisions

Common Process Challenges

- Inconsistency in the process
- Confusing guidance
- Redundancy in materials
- Overwhelming process/
excess documentation
- Uncertainty about the goals
of adaptive management

ChesapeakeDecisions will:

- Clarify the process and guidance...
and walk users thru it step by step
- Streamline materials and
documentation with shorter
presentation template
- Better articulates benefits of adaptive
management

Small SRS Group and ChesapeakeDecisions

Common Role Challenges

- **Asks were outside of MB purview**
- **Need right expertise at the table**
- **MB handed challenges back to outcome group**
- **Minor or few changes resulted from review or MB input**
- **Workgroup members participation**